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Chief Information Officer (CIO)
Vice-President



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Dear Math Kangaroo Managers,

First and foremost, thank you for your time and your willingness to support this year's Math Kangaroo competition. We really appreciate the effort you put into helping make this event happen.

While we're grateful for the support, our review of the post-competition process revealed a few areas where communication or procedures didn't go quite as planned:

- Some key emails remained unopened or unanswered, which made coordination difficult.
- In a few instances, communication with parents was missed or incomplete.
- Confirmations of shipping addresses were missing from some centers.
- Booklets were distributed before the designated release time.
- Some centers shared photos with MK problems on social media immediately after the competition.
- Answer cards were added or submitted after the deadline.
- In a few cases, scan quality was not ideal - unclear or misaligned, often due to phone cameras. Starting next year, we will not accept phone-scanned answer sheets.
- In some cases, a margin was added on top of the official MK participation fee.

We understand that everyone has other responsibilities and additional commitments. Even so, following the rules of our competition plays an important role in helping the event run smoothly and fairly, especially with so many participants relying on a consistent and positive experience.

Please know that we are sharing this feedback as part of our ongoing effort to improve future editions. We will continue to provide clearer instructions and support, but we kindly ask that everyone remain responsive and follow the agreed timelines.

Once again, thank you for being part of this. We're very grateful for your involvement and look forward to growing and improving together.

Best Regards,

Kasia Nalaskowska

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